# FreePBX Phone System 300



Sangoma's FreePBX Phone System 300 is a cost effective, feature rich contact center and medium enterprise communications solution that comes complete with support for advanced features and applications like unified communications, contact center operations and IP trunking.

- » Ideal for contact center or enterprise office deployments
- » Supports up to 300 users or 120 calls
- » Cost-effective save with IP services and reduced IT support
- » Ready to deploy and manage with an intuitive webbased GUI
- » Flexible supports IP, ISDN or analog lines
- » Use virtually any IP telephone set or soft client

FreePBX Commercial Modules help deliver enhanced functionality and savings from FreePBX Phone System 300. Select à la carte from over 25 general and mission specific modules for contact centers and enterprises such as:

- » Xact Dialer automate and quickly start, route and report outbound campaigns
- » Q-Xact easily get complete insight in ACD queue performance
- » Call Recording Reports find, view, sort, listen, archive and download call recordings fast
- » PBX EndPoint Manager auto-provision and configure over 150 different types of phones
- » SysAdmin Pro tap into additional admin functions like email, UPS, update management and more

Or, get the most popular applications and features with Call Center Builder, System Builder or System Builder Plus module bundles.

#### **Support and Professional Services**

Sangoma offers a full complement of professional services including, technical support, software maintenance, training, deployment and consulting services.

#### Warranty

All Sangoma FreePBX Phone System products are supported by a 1-year warranty. Extended warranties are available.

#### Why Sangoma?

Sangoma's customer-centric approach, product innovation strategies and worldwide network of distribution partners allow it to deliver the industry's best-engineered, highest quality IP and UC solutions, supporting "any app, any where" for businesses and service providers of all sizes. All Sangoma products are backed by over 30 years of IP communications experience, expert engineering and technical resources and a comprehensive warranty.

#### **Find out More**

View a current list of available FreePBX Commercial Modules and compatible Sangoma Telephony Cards at sangoma.com/products/freepbx.

#### **Technical Specifications**

- » Pre-loaded with FreePBX Distro
- » Console, Web GUI, SSH management interface
- » Intel Atom C2000 Octal Core processor
- » 2 x 120GB (RAID 1) solid state drives
- » 4GB RAM
- » 5 Gigabit Ethernet ports
- » 2 PCI Express slots (for analog, BRI, PRI, E1, T1, J1 and GSM interfaces)
- » 1U form factor case (with brackets)
- » 1 Year Warranty



## FreePBX Distro Feature Specifications

#### **Business Features**

- » Flexible Time Based Call Routing
- » Built in Conference Bridge/Service
- » Fax to Email
- » Hunt/Ring Groups
- » Music On Hold
- » Voice Mail Blasting
- » Follow Me/ Find Me Calling
- » Personal IVRs
- » Wake Up Calls

- » Support for Video Calling
- » Secure Communications (SRTP/TLS)
- » Feature Rich User Control Panel
- Visual Voicemail
- » Directory
- » Announcements
- » Dictation
- » Calling Queues (ACD/IVR)

### **Calling Features**

- » Three Way Calling
- » Voice Mail Voicemail to Email
- » Caller ID
- » Call Transfer
- » Call Recording
- » Do Not Disturb
- » Call Forwarding
- » Call Waiting

- » Call History Call Detail Records and Call Event Logging
- » Speed Dials
- » Caller Blacklisting
- » Paging/Intercom
- » Call Screening
- » DISA

## **Telephony Support**

- » Open Standards Support for Multiple Signaling Protocols: SIP, IAX2, PRI/T1/E1, POTS/Analog, ISDN
- » WebRTC Browser Based Calling (thru UCP)
- » Soft Phone Support
- » Specialty Device Support - Door Phones, Overhead Paging, Strobe Alerts, Paging Gateways, Voice Gateways, Failover Devices

## **Multiple Language Support**

- » English
- » Bulgarian
- » Chinese
- » German
- » Hebrew
- » Hungarian

- » Italian
- » Portuguese
- » Russian
- » Swedish
- » Spanish
- » Japanese

#### Administration

- » System Dashboards
- » Integrated Intrusion Detection
- » Bulk Import Utilities (Trunks, Extensions, Users, Phone Numbers)

## **End User Applications**

» User Control Panel (UCP)



